

# Bright House Company

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شركة برايت هاوس

جمهورية مصر العربية - القاهرة

تليفون : 22065049

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## BRIGHT HOUSE COMPANY Profile

### General Manager Introductory Letter

**BHC** is engaged in the facility management, general contracting and supplies business with its base in Cairo, serving and enjoying the trust, confidence and reliability of our valued clients.

**BHC** is doing all the best efforts through its dedicated and hard working team to prove to be the superior in facility management services provided to both industrial and commercial sectors of Egypt.

Why **BHC** is the Right Choice for you? Quite simply, while other competing parties may bring certain skills and experience to your project, **BHC** offers comprehensive facilities management experience right here in Egypt. As the total FM provider for residential complexes, private companies, government agencies, and financial institutions throughout Egypt, we have an excellent background to offer.

We always look forward to provide the best valued services to our clients.

Ahmed M. Abdulmajeed  
General Manager, **BHC**

Dear our valued Client;

We are pleased to introduce our company prequalification and we hope it will please you and it will meet your kind satisfaction.

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*Facilities management has been one of the fastest growing professions in recent years due to the vast development in Egypt.*

*We at **BHC** serve customers across wide range of services which includes both **Hard & Soft services.***

#### **OUR VISION:**

We at the facility management division know that every client has unique and very specific needs. Hence, the facilities management team envisages creating a bespoke operating environment for every client; we propose to integrate the Facilities Management endeavor with the overall strategic objectives of the client providing:

- ✓ Cost Effective Solutions
- ✓ Increased Efficiency.
- ✓ Enhanced Quality of Services.

#### **Our Quality Policy**

- \* You can concentrate on your core business activity.
- \* Cost Effectiveness.
- \* Utilizing the in- house staff more effectively.
- \* Caretaker of your investment & property.
- \* Creating a basket of happy and loyal customers
- \* Creating a team of young, energetic, passionate and committed work force

## **Our Services:**

**"We provide comprehensive range of services which are required by our clients right from the stage of the inception of the project to the final possession. This in return helps our clients to concentrate & focus on their core business activity.**

### **Our services include and not limited to:**

1. Building Maintenances service.
2. Housekeeping and janitorial services.
3. High pressure water jetting service.
4. Glass Façade Cleaning (Spider service).
5. Marble and granite polish.
6. Sand blasting services.

## **First: Maintenance Services:**

Our people are experienced in the kind of public and private-sector facilities issues, And whether we develop and provide scheduled and preventive maintenance programs—or react quickly with responsive maintenance when emergencies arise—we tailor solutions to enhance each of our client's productivity.

Our team of experienced engineers and technicians (electricians, plumbers, carpenters, HVAC etc ...) can undertake your building condition appraisal and with a detailed building condition and evaluation report is structured to provide a maintenance plan for the specific building/complex.

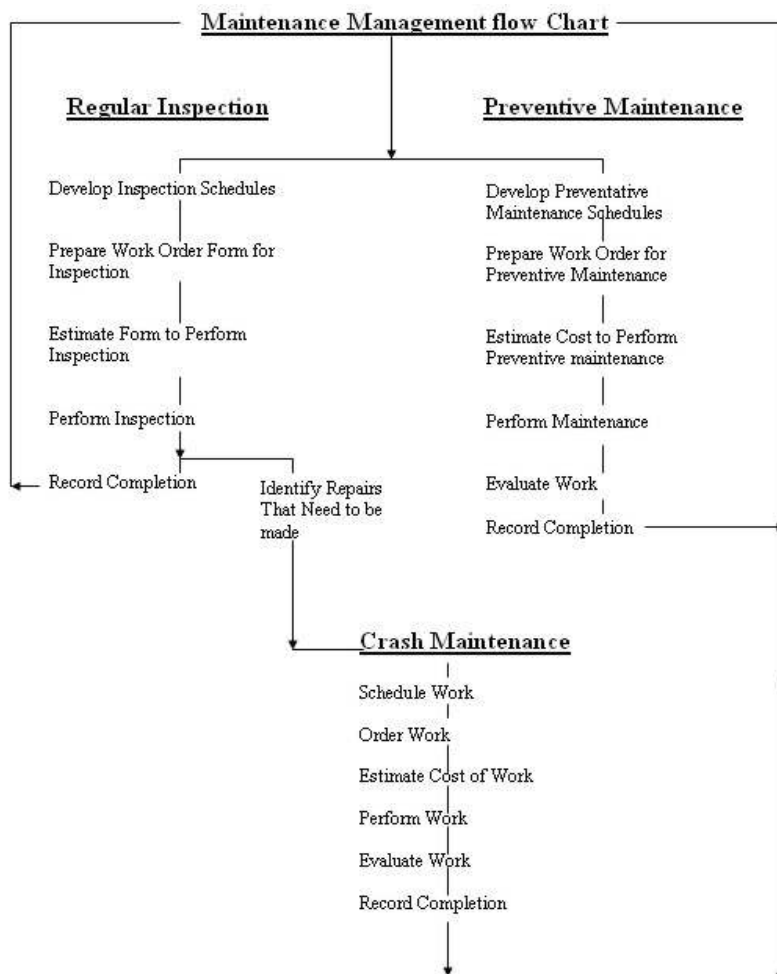
The service we offer is designed to suit your needs, be it a permanent on-site presence, a mobile maintenance service or a combination of both. It can cover planned preventative maintenance as well as responsive emergency cover.



## BHC Maintenances Work Classifications:

- 1. Preventative maintenance:** includes routine, recurring work service based upon manufactures' recommendations. Regular servicing of systems and equipment reduces emergency responses, allows work to be efficiently scheduled and ensures that replacement parts are available when needed.
- 2. Corrective maintenance:** includes types of maintenance that require immediate attention. This service order can be reduced by strictly enforcing work priority, forcing employees to pay for damaged caused as a result of vandalism or for repairs other than fair wear and tear, adhering to established performance standards and applying strong preventative maintenance and predictive maintenance programs.

## BHC Work Methodology



Our building maintenances services are including and not limited to:

- ❖ Plumbing Services.
- ❖ Carpentry Works.
- ❖ Electrical Services.
- ❖ Heat, Ventilation and Cooling Services (HVAC).
- ❖ Building management systems (BMS).
- ❖ Operation of fire and burglar systems.

**BHC is handling all the above services thru the latest technologies using computerized maintenance management systems (CMMS) software to produce reliable reports to the building owners.**

**BHC** provides an integrated offering of Engineering, Mechanical Services and other critical need services for complex facilities and campus settings. This comprehensive approach provides the resources required for residual and long-term requirements of our clients. Our services cater to the requirements of malls, group housing societies, corporate buildings and important offices.

## Second: Housekeeping & Janitorial Services:

All cleaning contracts undertaken by **BHC** are tailor made to suit each individual client. Whether it is a daily cleaning service you require, a cleaner to visit once a week, or just a one off deep clean, no job is too small. We value each one of our clients, and offer the same high standard of service to all our customers.



We have a highly specialized and experienced team.

Consistent & Quality Oriented Services

Use of state-of-the-art Cleaning Equipment & Technology

Specialized Cleaning

Cleaning & Maintenance of external Fencing, Gates & Boundaries

Operations & Management Schedules

Supply of Materials & Consumables

Supply of Equipment & Machinery

In-house Training



Our cleaning operatives are fully trained, uniformly dressed and fully insured. Our contracts are regularly supervised, cleaning operatives fully supported and as a result the standard of cleaning is maintained to a very high standard. Cleaning products are monitored and replenished as required, we can also supply consumables as part of your contract or on demand.

The most common complaint that we hear from prospective clients looking to change their cleaning company is that their previous cleaning firm let them down in several areas e.g. cleaning staff being left unsupervised for long periods of time, no check on the standards of cleaning and an absence of cleaning products. All these management failures lead to a deterioration of service and frustration for the client. We provide our cleaning operatives with full management support, monitoring cleaning standards and cleaning products. We believe motivating staff results in a happier workforce and better performance. Our staff take a genuine pride in their part of making **BHC** a successful business.

## **Second: High Pressure Water Services:**

Some clients require a degree of maintenance to immediate external areas such as car parks and stone or marble. We also assist with the immediate pavement areas which due to the smoking ban are becoming extremely untidy throughout all areas of the city.



Also offered is high powered water jetting system to ensure that entrance walkways and stairs are kept in a constant state of cleanliness.



### **Third: Glass Façade Cleaning: (Spider Services):**



A full and comprehensive range of window cleaning services are available, We are fully experienced in all aspects of high level window cleaning, using internal and external cradles, hoists, scaffolding and portable ladders. We are also pleased to cater for Facilities Services companies who require regular site window cleaning.

Spiderman Service - is the most versatile facade access and cleaning service.



### **Forth: Marble and Granite Polish Services:**

We are performing marble and granite polish using the latest machines (single discs) and different grades of crystals and thus to ensure the following:

- The best quality output.
- The lowest possible work errors.
- No damages for the interiors of the premise.
- A five stars service (This way of service were applied only in hotels)



## **Fifth: Sand-Blasting Services:**

**BHC** is proud to mention that we are one of the fewest companies all over Egypt performing such services due to the complexity and professionalism of sand blasting services where we can perform such types of works and not limited to:

- Hardening smooth surfaces of marble and granite around swimming pools.
- Removing old paints from walls and fences and several types of surfaces.
- Rust removal.



### **We reduce facility management costs, increase quality and save your time by:**

1. Consolidating all services down to one supplier, one invoice.
2. Leveraging our self-performed services to reduce overhead.
3. Recruiting the right commercial building maintenance people and rewarding them for performance.

In this highly competitive industry, we keep abreast by continually improving the perception of the services provided through ongoing improvements from the effective "behind the scenes " management to the introduction to best practices.

**We hope our short prequalification will meet your pleasure and satisfaction.**

**We will be delighted to hear from you. Please do not hesitate to contact us.**

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